



## **Follow-Me BV End User License Agreement**

*End User License Agreement between Follow-Me BV and Licensee with regard to the Follow-Me Products*

### **Definitions**

Capitalized terms used and not otherwise defined in this License Agreement (also referred to as 'Agreement') shall have the following meanings:

- 1.1 "Follow-Me software" means the Follow-Me software specified in the applicable Order Confirmation.
- 1.2 "Hardware" means the hardware from Follow-Me, or owned or manufactured by third parties, as specified on the Order Confirmation.
- 1.3 "Follow-Me Products" means the Follow-Me systems, hardware and software as delivered by Follow-Me.
- 1.4 "Follow-Me" means Follow-Me BV, The Netherlands, Address: Duitslandlaan 25, 2391PC, Hazerswoude-Dorp, CoC nr. 66851777 (Kamer van Koophandel).
- 1.5 "Order confirmation": means any document issued by Follow-Me to the Licensee or reseller, that specifies the Follow-Me Products to be delivered to Licensee, including, without limitation, purchase orders, accepted quotations, offers and invoices.
- 1.6 "Licensee" means the party identified as the licensee or end-user on the Order Confirmation.

By installing or otherwise using the included Follow-Me software, you agree to be bound by the terms of this License Agreement. If you do not agree to the terms of this License Agreement you are not authorized to use or install the Follow-Me software.

a. License. Follow-Me hereby grants to Licensee the nonexclusive, nontransferable, non-sublicensable right during the term to install, display, operate and use the Follow-Me software, in object code only, and the documentation. Unless agreed otherwise between parties, Licensee is not entitled to updates or upgrades of the Follow-Me software.

YOU, the Licensee (either as an individual or an entity) MAY: (a) use the included Follow-Me software on a single Follow-Me system; (b) only in exceptional and unavoidable circumstances, and at Follow-Me's reasonable discretion, physically transfer the Follow-Me software from one Follow-Me system to another provided that the Follow-Me software is used on only one system at a time as further set out below under section c. (Delivery, Installation and Instructions);

YOU MAY NOT: (a) distribute copies of the Follow-Me software or any included documentation to others; (b) modify or grant sublicenses or other rights to the Follow-Me software; and (c) use the Follow-Me software in a computer service business, network, time-sharing, multiple CPU or multiple user arrangement without the prior written consent of Follow-Me BV.

This Agreement, including the license to use the Follow-Me software, will terminate automatically if you fail to comply with any term of condition of this Agreement.



b. Ownership. This License is not a sale of the Follow-Me software or any firmware contained in Follow-Me system. Follow-Me and its licensors retain all rights, interest, title in and ownership of the Follow-Me software, firmware and documentation, including all intellectual property rights. No title to the intellectual property in the Follow-Me software and firmware is transferred to you. You will not acquire rights to the Follow-Me software and firmware except as expressly set forth above. The Follow-Me software may contain software of third-parties subject to additional terms. The applicable third-party terms and notices are made available on Follow-Me's website via <https://www.follow-me.com/fm-os-licenses>. Licensee acknowledges and agrees that such third-party terms shall govern the use of the relevant third-party software and shall prevail in the event of any conflict with this Agreement.

c. Delivery, Installation and Instructions .

The Order Confirmation specifies what is and/or will be delivered by Follow-Me to the Licensee. Normally, Follow-Me delivers to Licensee a complete (integrated) system which includes the Hardware and (pre-installed) Follow-Me software. After delivery, Follow-Me provides a product key to Licensee to activate the system incl. Follow-Me Software.

To avoid any misunderstanding also in respect of Follow-Me's representations and warranties, Follow-Me wishes to clarify that the Follow-Me Products are sold as an integrated system. Any hardware or software components from third parties are part of our product and are not intended to be sold or used as 'standalones'.

The Follow-Me software license and relating product key are strictly linked to the specific (serial number of the) Hardware it is pre-installed on, which means that breaking that combination will invalidate the license for the Follow-Me software. As result, Follow-Me advises to not remove any pre-installed software on the Hardware, to not install and/or use other software on the Hardware nor to use the Hardware for other purposes than operating the Follow-Me software. Only in exceptional and unavoidable circumstances, and at Follow-Me's reasonable discretion, you are entitled to revoke the license of current Follow-Me software pre-installed on existing Follow-Me Hardware and then reassign and reinstall the license to other (replacing) Follow-Me Hardware using the same product key, provided you delete the license from existing Follow-Me Hardware and reinstall it on the replacing Follow-Me Hardware. For the latter, Licensee should request support from Follow-Me, for which Follow-Me may charge additional costs.

When purchasing our products, Follow-Me will indicate on and/or up to which (version(s) (of) operating systems and hardware our products function normally. When a new version of the Follow-Me software is released, we will announce it via release notes and indicate on and/or up to which (version(s) (of) operating systems and hardware the Follow-Me software has been tested and will function well. Follow-Me advises to disable (taking security measures into consideration) the automatic update(s) of the operating systems embedded on our products but instead update those manually in accordance with our instructions such as release notes, also to ensure proper functioning of the Follow-Me software.



Not following these instructions from Follow-Me may affect the (limited) warranty rights on our Hardware as well as (proper) functioning of our products (incl. Follow-Me software) and any embedded software from third parties, for which Follow-Me cannot be held responsible.

More specific instructions will be periodically provided by Follow-Me via its release notes.

d. No Reverse Engineering and Other Restrictions. You agree that you will not (and if you are a corporation, you will use your best efforts to prevent your employees and contractors from attempting to) reverse engineer, disassemble, compile, modify, translate, investigate or otherwise study the Follow-Me Products (including, but not limited to any software, firmware, hardware components or circuits) in whole or in part.

e. Compliance with Laws and Indemnification. You shall comply with all applicable laws, regulations and governmental requirements in connection with the use of the Follow-Me Products. You may not use the Follow-Me Products in conjunction with any device or service designed to circumvent technological measures employed to control access to, or the rights in, a content file or other work protected by the copyright laws of any jurisdiction. You agree to indemnify, defend, and hold harmless Follow-Me and its licensors from and against losses, damages, expenses, (including reasonable attorneys' fees), fines, or claims arising from or relating to any claim that the Follow-Me Products was used by you to violate, either directly or indirectly, another party's intellectual property rights.

f. Limited Warranty on Hardware. Follow-Me warrants that its own Hardware which is delivered with the Follow-Me software will be free from defects in materials and workmanship under normal use for a period of 1 year from the date of purchase. If a defect appears during the warranty period, return the purchased hardware or data carrier (drive/computer) to Follow-Me, for a free repair, or, at Follow-Me's discretion, you will receive a free replacement or a refund, as long as the Follow-Me software, documentation, accompanying hardware, and data carriers are returned to Follow-Me with a copy of your receipts. This Limited Warranty is void if failure of the Hardware has resulted from accident, abuse, misapplication and/or not installing or using the Follow-Me software, Hardware and any embedded third-party software in accordance with the advice and instructions given by Follow-Me (as referred to above under section c.). Any replacement Hardware will be warranted for the remainder of the original warranty period. This warranty gives you specific legal rights and you may also have other rights which vary by jurisdiction.

Follow-Me is not responsible for and makes no warranties with respect to the Hardware owned or manufactured by third parties. Such Hardware from third parties is delivered "as is" and is subject to the warranty offered by the manufacturer or the related third-party vendor.

g. No Other Warranties. Notwithstanding the fact that Follow-Me will use commercially reasonable efforts to ensure the Follow-Me software functions normally, Follow-Me and its licensor(s) do not warrant that the Follow-Me software nor any third-party software embedded within the Follow-Me software are fault tolerant or error free.

You expressly acknowledge that the Follow-Me software (incl. any third-party software embedded) and documentation are provided "as is". To the maximum extent possible under applicable law, Follow-Me and its licensors disclaim all other warranties, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose and non-infringement of third-party rights with respect to the Follow-Me software (incl. any third-party software embedded), the accompanying documentation or data carrier. Should the Follow-Me software (and/or any embedded software of third parties) prove defective, you (and not Follow-Me or its licensors or resellers) assume the entire cost of all necessary servicing, repair or correction. For all services and training activities Follow-Me is only responsible in as far as the trainees engage in activities in full conformity with and explicitly limited to the subjects covered in the specific training sessions. Follow-Me cannot guarantee the normal use of its Follow-Me software, Hardware and any embedded third-party software if Licensee is not installing and using said products in accordance with the advice and instructions given by Follow-Me (as referred to above under section c.).

h. End of Life (EoL). Follow-Me reserves the right to announce the end of life (EoL) for its Follow-Me software and own Hardware at any time. The EoL announcement will be communicated to Licensee at least six (6) months in advance. Upon the EoL announcement, Follow-Me will subject to agreement continue to offer support and maintenance for the Follow-Me software and own Hardware until the EoL date. After this date, no further support and maintenance can be provided.

i. No Liability for Consequential Damages. In no event shall Follow-Me or its licensors be liable to you for any consequential, special, incidental or indirect damages of any kind arising out of the use of the Follow-Me Products, even if Follow-Me has been advised of the possibility of such damages. Follow-Me 's liability for any claim, losses, damages or injury, whether caused by breach of contract, tort or any other theory of liability, shall not exceed the purchase cost of the applicable Follow-Me Products. Some jurisdictions do not allow the exclusion of implied warranties or incidental or consequential damages, so the above limitation or exclusions may not apply to you.

j. Export. You acknowledge that the laws and regulations of the involved countries (The Netherlands, and possible involved other countries) may restrict the export and re-export of the Follow-Me Products and documentation. You agree the Follow-Me Products will not be exported or re-exported without the appropriate Dutch or foreign government licenses. You also agree not to export the Follow-Me Products (including over the Internet) into any country subject to Dutch, or other applicable embargo.

k. Governing Law and Arbitration. This Agreement will be governed by the laws of The Netherlands and will be interpreted as if the agreement were made between Dutch residents and performed entirely within The Netherlands. All disputes arising from or in connection with this Agreement or involving use of the Product – a dispute being deemed to have arisen if one of the parties considers this the case - shall be settled exclusively by the competent court in The Netherlands to whose jurisdiction the parties hereby irrevocably submit.



l. Entire Agreement. This EULA together with any General Terms and Conditions, Order Confirmation and – if applicable – Support Terms provided by Follow-Me, is the entire agreement between you and Follow-Me and supersedes any prior agreement, whether written or oral, relating to the subject matter of this Agreement. No amendment or modification of this agreement will be binding unless in writing and signed by a duly authorized representative of Follow-Me.

Where the Follow-Me Products are supplied to Licensee through a reseller, Follow-Me shall not be bound by, nor responsible for any specifications, terms or conditions imposed or used by such reseller that differ from or are additional to those expressly accepted by Follow-Me and set out in the Agreement.

m. Order of Precedence. In the event of any conflict or inconsistency between the provisions of this Agreement and the General Terms and Conditions, the provisions of the General Terms and Conditions shall prevail, unless expressly stated otherwise.

n. Government End Users. The Follow-Me Products and its documentation were developed at private expense and are commercial. If you are a Government agency or its contractor and their successors, as applicable, use, duplication or disclosure by the Government of the Follow-Me Products and documentation is subject to the restrictions set forth in this Agreement.

All features, pricing and specifications subject to change without notice.

Follow-Me BV. Hazerswoude-Dorp, The Netherlands, March 3. 2026